

Collaborative Documentation – Meeting CCBHC Requirements for Person-Centered Treatment Planning

Purpose

CCBHC criteria require individualized treatment planning to be developed "in collaboration with and endorsed by the consumer." Collaborative Documentation meets this need with an evidence-informed clinical practice in which the clinician documents all aspects of the clinical record with the consumer present and engaged.

Process

- Pre-onsite web-based planning meeting with leadership/project team
- Review samples of redacted charts prior to training
- Provide web-based virtual training for up to 50 clinical staff members
- Provide implementation tools, client and staff surveys and training materials
- Provide post training follow-up and access to specialized consultation
- Access to the MTM Services Resource Library
- **Timeframe**: 1-3 months

Outcomes:

- Increased client engagement, involvement and achieved treatment outcomes
- Reduced no-shows / cancellations
- Improved medication adherence
- Increased time efficiencies leading to less staff burnout and turnover

Individual Center Cost:

• \$10,500 for up to 50 clinical staff

MTM Team

- <u>Michael Flora</u>, Senior Operations and Management Consultant and Senior National Council Consultant
- <u>Valerie Westhead</u>, MD, Medical Operations Consultant and Senior National Council Consultant
- Kyle Caron, Associate Consultant

For more information about MTM Services, or to schedule a free planning meeting, please email MTM Director of Operations Jodie Giboney or call (919) 387-9892.